ICP DAS



FAQ Version 3.7

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#### Q1: Could you please confirm that GW-7472 works with SLC-500 (SLC5/05) without any problems?

A1: We never test GW-7472 this device with SLC-500. But this device ever tested with the Hilscher CIFX 50-RE Ethernet/IP master. It can communicate with the master via following I/O connection methods.

- (1) Transport and trigger: Exclusive-Owner, Cyclic
- (2) Original to Target Type: POINT2POINT, (MULTICAST not supported)
- (3) Target to Original Type: POINT2POINT, MULTICAST

Q2: In some case, the byte order of the AI/AO word data in the communication is reversed, i.e. low byte is MSB and high byte is LSB. Is there a byte swapping function?

A2: After the firmware version 1.5 of GW-7472, the utility supports the "Byte Order Setting" as shown in the following figure.

Network Se	ttings				- d	MBR TU Port Sett	ings		MBTCP Server S	etting		
MAC Add	lress	00-0D	-E0-9	90-00-02	2	Baud Rate (bps):	9600	~	Server No. Se	rver 0 🐱	Confirm	Update
Address T	уре	Static II	P		~	Data Bits (bit): Parity:	8	~	Server IP 1	2 168	0 0	and
static IP Ad	ldress	192	168	22 3	5		None	*	No. IP3	IP2 IP1	I IPO 🔨	Reboot
Subnet M	lask	255	255	0 0		Stop Bits (bit):	1	~	0 192 1 192	168 255 168 255	3	Exit
Default Gateway		192 168		68 0 1		Byte Order Settin; 〇 High I Low	s 💿 Low I High		2 192 3 192 4 192	168 253 168 253 168 253	5 4 5 5 5 6 🛩	
4odbus Re	quest C	ommand			L				1		Setting Files 1	Management
Device Oj	ptions	RT	U	*					Add I	elete	Load	Save
Function	Code	FC	3 Read	i multi-reg	gisters (4>	ooox ) for AO	~	Commend	Info		File	File
ID (dec)		4		(1~247)				Total Input	(T->O) 6	(bytes)	Eirmuse Var	ion-
Count (de	ec)	3		(1~120	words)			Total Outpu	at (O->T) 6	(bytes)	2012/10/16 v2	2
Start Add	ress (deo	:) 15	8	(0~6553	35)			Command	Interval 1000	(ms)		
	Devic	e	ID	Functio	on Code	Start Address	Count	Туре	EIP Input Address (byte)	EIP Out (byte)		
► 1	RTU		4	3		158	3	AO Words	0~5	NA		
2	RTU		4	16		152	3	AO Words	NA	0~5		

# Q3: How to make a Class1 connection with the GW-7472 Utility Diagnostic window?

A3 : Configure the total output/input size in the "Forward Open Class1 Behavior" on the Diagnostic window. Please notice that the total input/output size on the Diagnostic window and the total input/output size on the Configuration window must be the same. Then, you can click "Class1" button to make a Class1 connection on the Diagnostic window.

🏷 Dia	gnostic (192.168.22.35)								(		×
UCI	dM / Forward Open Class 3 Beh ice Code(hex) E Class	vior Code(hex) 1	UCMM	Class3 Cl	rward Open Cl lass Code (hex)	ass 1 Behavior	Instance ID(h	ex) 64		lass1	
Ins	tance ID (hex) 1 Attrib	ute ID (hex) 1	DisCom	nect O.	->T Point(hex)	66	T->O Point(he	<b>x)</b> 65			7
Req	uest Data(hex) Data	Size(dec) 2	RPI(dec) 30	0 m# 0	)->T Size(dec)	6	T->O Size(de	c) 6	Disconnect		
0	0 1 2 3 4 5	678	9 10 11 12 1	3 14(	Output Count	1	RPI(dec)	300	ms Updat	a Output	]
1 2					0 1	2 3 4	567	8 9 10	11 12 13	14	
L3	- Morrison										
Com	umon Industrial Protocol			3							
	0_to_T API: 300m; T_to_0 API: 300m; Application Reply Reserved: 0x00 Application Reply	s(0x493E0) s(0x493E0) y Size: 0(w y:	ords)								
Com	ımon Packet				put Count	1		0 0 10	11 10 12	14	
Add Cor Sec Dat Sec	dress Type ID: 0x8002 dress Length: 8(byte) mection Identifier: 0; guence Number: 128 ta Type ID: 0xB1 ta Length: 8 guence Count: 1	<44F3F5BF		0 1 2 3 4 5 6 7 8	) 00 FF 2	00 80 75	30				
Mod	lbus TCP Server Status TCP No.0 TCP No	.1 TCP No.3	2 TCP No.3 1	CP No.4 TCF	No.5 TCI	No.6 TCI	No.7 CP	No.8 TCP	No.9		
	<b>9</b> , <b>9</b> ,	٩,	٩,	<b>)</b>	6	<b>b</b>	D, 10	) 1	6		
	Modbus Request Comm	nand					-				
	Device Options	RTU					Add	D	elete		
	Function Code	FC3 Read a	nulti-registers ( 4x	poox ) for AO	~	Comma	ad Info				
	ID (dec)	4	(1~247)			Total Inj	put (T->O)	6	(bytes)		
	Count (dec)	3	(1~120 words)			Total Ou	atput (O->T)	6	(bytes)		
	Start Address (dec)	158	(0~65535)			Comma	nd Interval	1000	(ms)		
	Device	ID	Function Code	Start Address	Count	Туре	EIP Ing (byte)	out Address	EIP Out (byte)		
	► 1 RTU	4	3	158	3	AO Words	0~5		NA		
	2 RTU	4	16	152	3	AO Words	NA		0~5		

#### Q4: Why did the pop-up message "FW Version Error" be shown after I run the new version Utility?

A4 : The utility of version 2.0 and later only supports the firmware version 2.0 and the after. Please go to the product page of the GW-7472 to get the new firmware and update the module. The firmware website is shown below (<u>ftp://ftp.icpdas.com/pub/cd/fieldbus\_cd/ethernetip/gateway/gw-7472/firmware/</u>).

FW Versi	ion Error 🛛 🔀
8	This Utility supports GW-7472 FW v2.0 or later version only. Please update the FW
	確定

Please follow our steps to update the firmware :

Step1 : We provide two ways to check MAC address.

(a) Use v1.X GW-7472 Utility configuration window to find out your MAC address on the top of "Network Settings".

	Co	nfigu	ation							
-	Net	work S	ettings			Firmwar	e Version:	2012	2/1/17 v1.5	Update
L	MAC Address 00-0D-E0-80-00-20				Port Setti	ngs			Settings	
	Address Type Static IP		Baud Rat	Baud Rate (bps): 1		00 💌				
	Stat	Static IP Address 192 168 255 1		55 1	Data Bits	its (bit): 8		~		
	Subnet Mask 255 255		0	Pari	ty::	None	~			
	Def	ault Ga	teway	192 168 0	1	Stop Bit	s (bit):	1	~	Exit
1	Moo Fu	dbus R inction	equest C Code	iommand FC2 Read multi-i	nput discrete (1)	000x) for	DI 🗸	1 (	Add	otal Input 2 (bytes)
		ID (de	1	(1.247)	tart ûddraar (dae	0	10.69	5251	Delete Tot	al Outrant 2 (butes)
		ID (ue		(1~247)	Start Address (dei	0	(0~0.	) (222		ar Output Z (bytes)
	C	ount (d	ec) 16	(1~1920 bit	\$)				Comman	i Interval 200 (ms)
			ID	Function Code	Start Address	Count	Туре		EIP Input Address (byte)	EIP Output Address (byte)
	•	1	1	2	0	16	DI Bits		0~1	NA
		2	2	15	0	16	DO Bits		NA	0~1
	-	_	_		_	_	_	_		

(b)In another way, you can get your MAC address from the ARP list. Follow the "[Start Menu]  $\rightarrow$ [Run]  $\rightarrow$ [cmd]" to open the command window and check GW-7472 IP address through Ping command (e.g. ping 192.168.255.1). Then, you could get the ARP list through ARP command (e.g. arp -a). Finally, you`ll get the MAC address is shown below.

C:\WINDOWS\system32	cmd.exe		
C:∖>ping 192.168.255.	1		
Pinging 192.168.255.1	with 32 bytes of data	:	
Reply from 192.168.25	5.1: bytes=32 time<1ms	TTL=255	
Reply from 192.168.25	5.1: bytes=32 time<1ms	TTL=255	
Reply from 192.168.25	5.1: bytes=32 time<1ms	TTL=255	
Reply from 192.168.25	5.1: bytes=32 time<1ms	TTL=255	
Packets: Sent = 4 Approximate round tri Minimum = Øms, Ma	ł, Received = 4, Lost = ip times in milli-secon iximum = Oms, Average =	0 (0% loss) ds: Oms	₽ <i>₽</i>
C:\>arp -a			
Interface: 192.168.22	.2 Øx2		
Internet Address	Physical Address	Туре	
192.168.0.101	1c-6f-65-88-b9-73	dynamic	
192.168.0.254	00-19-cb-08-50-70	dunamic	
192.168.255.1	00-0d-e0-80-00-20	dynamic	
C:>>			

Step2 : Follow these steps "[Main Menu] $\rightarrow$ [Device] $\rightarrow$ [Download]" to open the FW download window. Key in the MAC address we found in Step1, and an available IP address on this window. Select the firmware file (e.g. GW7472\_v2.dat) to download.

🎽 Firmware I	)ownle	oad			E	
Available IP	192	_	.68	255	1	
MAC Address	00	OD	EO	80	00	20
File	D:\E	ther	Net_I	P\GU	Selec	t File
					Dow	nload

Step3 : After downloading the firmware, please check the Utility whether the version is V2.0 or not on the Main Menu.



#### **Q5**: How to connect to the Allen-Bradley PLC?

A5 : It is tested and confirmed that the GW-7472 can be connected to the Allen-BradleyTM ControlLogix Logix 5563 through the 1756-ENBT ControlLogix EtherNet/IP Module successfully. The configuration software is RSLogix 5000. Please follow the steps below: (a)Add a new Module and select ETHERNET-MODULE.



Ready

(b)Configure the "Module Properties" window. Please notice that the total input size on the Module Properties window and the total input size on the GW-7472 Utility must be the same. Also, the total output size on the Module Properties window and the total output size on the GW-7472 Utility must be the same.



# PLC Setting

Parent. Name:	GW-74	72		Connec	tion Parameters					
Description	-				Assen	ce: 5	ice:			
				Input	101		2 18	191		
	-			Outpu	£ 102		2 3 18			
omm Format	Data -	SINT		Confi	puration: 100		13	641		
Address / H	ost Name	42 T160	10	-	line	-				
O IP Addre	at:	32 7168	. 10 .	-			-+			
O Host Nar	me:			Statu	Output			- 11		
Open Modu	le Piope	nies			ОК	Cancel				
) Open Modu	ie Prope odbus Re	nies aquest Comu	G	W-7472 (	ok (	Cancel				
) Open Modu M	le Prope od bus Re Device O Praction	nies request Comm ptions Code	G nand RTU FC16 We	W-7472 U	Utility	Cancel	Comment	e dd		elete
)Open Modu M 1	odbus Re Device O Punction ID (dec)	rties squest Comu ptions Code	G RTU PC16 Wm	W-7472 U	OK Utility	Cancel	Comman	dd i Info at (T-2)	32 32	elete (bytes)
) Open Modu M 1 1	odbus Re Device O Punction ID (dec) Count (d)	ties squest Cons ptions Code sc)	G RTU RTU RC16 Wn 1	W-7472 U te milli-registen (4x (1-247) (1-120 words)	OK Utility	Cancel	Command Total Inpu Total Out	dd Hindo at (T-3) pat (N-2T)	32 32	elete (bytes) (bytes)
Open Modul	de Proper odbus Re Device O Punction ID (dec) Count (de Start Add	nies squest Comu ptions Code sc) zes (dec)	G nand RTU RC16 Wn 1 16 0	W-7472 U mode-registers (4x (1-247) (1-120 words) (0-65535)	Utility	Cancel	Commany Total Inpu Total Out Commany	dd Hinfo nt (T-A) Part (L-T) Hinterval	32 32 1000	elete (bytes) (bytes) (ms)
Open Modu M 1 1 1	odbus Re Device O Punction ID (dec) Count (d) Start Add	rec) periode rec) process (dec) Device	G RTU RTU RC16 Wri 1 16 0	W-7472 U mathiesegisten (4x (1-247) (1-120 words) (0-65535) Function Code	OK Utility	Cancel	Command Total Inge Total Out Command	dd 1 Info nt (T-3) pat (t-7) 8 Interval EIP Inpo	32 32 1000 ut Addres	elete (bytes) (bytes) (ms) EIP Ou (bytes)
) Open Modu	odbus Re Device O Punction ID (dec) Count (d) Start Add	nies squest Comu ptions Code sc) ares (dec) Device RTU	G RTU PC16 Wm 1 16 0 ID	W-7472 U te multi-registen (4x (1-247) (1-120 words) (0-65535) Function Code 16	OK Utility 2000() for AO Start Address 0	Cancel	Commany Total Out Commany Total Out Commany	add Hinfo at (T-3) Hinterval EIP Input (K>T) Hinterval	32 32 1000 ut Addrea	(bytes) (bytes) (ms) EIP Ou (byte) 0-31

#### **Q6**: How to check the connections between the GW-7472 and the Modbus devices ?

A6 : Open the GW-7472 Utility Diagnostic window, and set the UCMM values (Service = E, Class Code = 4, Instance ID = 67, Attribute ID = 3), as shown in the figure below. Click "Class3" to start the connection. If the devices have been connected and receive the information from Modbus devices, the "common packet" will show "00". If GW-7472 couldn't receive the information from a Modbus devices, the "common packet" will show "06". The status table is shown below, and it could be found in the GW-7472 manual on page 47.



Command Status (in hex)	Explanation
00	No Error
01	Illegal device ID
02	Illegal function code
03	Illegal data address
04	Receiving an Invalid command
05	CRC checking error
06	Timeout error occurred

#### Q7: How can I check the wire connections ?

A7:There are 4-wire RS-422 wiring and 2-wire RS-485 wiring. The wire connection interface is shown below.



The wire connections between Modbus masters and Modbus slaves must be follow the figure we show below. For non-isolated RS-422/485 ports, you should connect all signal grounds of RS-422/485 devices together. This reduces common-mode voltage between devices.



## Q8 : How to set up the GW-7472 for Modbus TCP ?

A8:In the GW-7472 configuration window, please change the "Device Options" to be "TCP No.0" in the "Modbus Request Command" and fill out the Modbus device settings you want to connect with. Then, set the Server IP in the "MBTCP Server Setting". Please notice that the total input/output size on the Diagnostic window and the total input/output size on the configuration window must be the same. The example settings are shown below.

A Configuration												
Network Settings MAC Address 00-0D-E0-90-00-02 Address Type Static IP v Static IP Address 192 168 22 34			MBRTU Port Settings Baud Rate (bps): 115200 Data Bits (bit): 8 Parity: None				CP Server S ver No. Se ver IP 19	Setting erver 0 92 168 172 160	Confim 22 70 171 190 1	Update Settings and Reboot		
Subnet Mask Default Gateway Modbus Request C	255 192	255	0	0	Stop Bits (bit): Byte Order Setting O High I Low	0	Low I High	1 2 3 4	192 192 192 192 192	168 168 168 168	22 72 255 4 255 5 255 6	Exit
Device Options Function Code ID (dec) Count (dec) Start Address (de	TCI FC: 1 8 c) 0	PNo.0 3 Read	multi-re (1~24' (1~120 (0~65)	egisters (4 7) D words) 535)	4xxxxx ) for AO	×	Command In Total Input Total Output Command In	Add nfo (T->O) (O->T) nterval	16 0 56	Oelete (bytes) (bytes) (bytes) (ms)	Load File Firmware Vers 2012/10/16 v2	Save File
Devi	no.0	1D 1	Funct	tion Code	Stert Address 0	Count 8	Type AO Words	EIP Inp (byte) 0~15	out Address	EIP Ou (byte) NA	a	
<										2		

#### Q9 : How to set up GW-7472 in RSLogix 5000 MSG ladder element ?

A9: If you want to connect to GW-7472 with Get Attribute Single or Set Attribute Single, you can configure MSG ladder element in your routine. Please refer the steps to complete the configurations.

(1) Create input/output tags and input/data data. The data type of tags are "Message". The data type of data are "SINT[...]". Please notice that the size of data array (RSLogix 5000) and the size of I/O length (GW-7472) must be the same.

ontroller Organizer		<b>→</b> ₽ X	Scope: 🚺 icpda	s	- Show:	All Tags			
Controller icpdas Controller icpdas Controller Tags Controller Fault F Power-Up Handle Tasks Controller State And State Controller For	landler er Tags grams / Phase	s	Name  I - linput_tags  I - iinput_data  I - output_tags  I - output_tags  I - output_data  I - output_data I -	<u>_=</u>	Alias For	Base Tag	Dat MES SIN MES SIN	a Type SSAGE T[2] SSAGE T[4] T[4]	Description
A Configuration v2	2.1.1						1		
Network Settings MAC Address Address Type Static IP Address Subnet Mask Default Gateway	00-0D-E0-80 Static IP 192 168 2 255 255 0 192 168 0	-0D-F7 22 72 0 0 1	MBR TU Port Settii Baud Rate (bps): Data Bits (bit): Parity: Stop Bits (bit): Byte Order Setting • High I Low	115200 8 None 1	l V V V Low   High	MBTCP Server Server No.         Server Server No.           Server IP         19           No.         IP3           0         192           1         192           2         192           3         192           4         192	Per 0         Per 0           2         168           IP2         IP           168         25           168         25           168         25           168         25           168         25           168         25           168         25           168         25           168         25           168         25	Confirm 0 0 1 IP0 22 5 3 5 4 5 5 5 6	Update Settings and Reboot Exit
Modbus Request Cor Device Options Function Code ID (dec) Count (dec)	RTU FC16 Write	multi-registers ( (1~247) (1~120 words)	4xxxx ) for AO	~	Command In Total Input Total Output	Add D fo (T->O) 2 (O->T) 4	elete (bytes) (bytes)	Setting Files Load File	Management Save File
Start Address (dec)	2	(0~65535)			Command In	terval 100	(ms)	2012/3/3 42.3	,
Device	ID	Function Code	Start Address	Count	Туре	EIP Input Address (byte)	EIP Out (byte)		
► 1 RTU	1	4	0	1	AI Words	0~1	NA		
2 RTU	1	16	0	1	AO Words	NA	0~1		
3 RTU	1	16	2	1	AO Words	NA	2~3		

(2) Add a new routine

New Routine		-		X
<u>N</u> ame:	GW7472_der	moj		ОК
Description:			~	Cancel
			-	
<u>T</u> ype:	🗎 Ladder D	iagram	•	Help
In Program or Phase:	🕞 MainProg	ram	•	
	Assignment:	🗈 Main	•	
🔲 <u>O</u> pen Rou	tine			

(3) Add MSG element in your ladder and select "input\_tags".

		Message Message Co	MSG-	out_tags 🚽	(EN)	-
γ.	Enter Name Filt	97 🚽	Show: N	MESSAGE		•
	Name		-8	Data Type	Descriptio	-
9	+ input_tags			MESSAGE		
9	<u>+</u> -output_tags	2	Name: Data Ty Descrip	input_tags ype: MESSAGI ption:		E
	Controller Program	]				

Configure the Message Configuration. here we have to select the "Service Type" of "Get Attribute Single". To fill in the "Class" as 4, "Instance" as 101 and "Attribute" 3. In the "Destination" dropdown box select the "input\_data".

Service       Get Attribute Single       Source Element:         Type:       Source Length:       O         Service       e       (Hex)         Code:       O       Element:         Instance:       101       Attribute:         Attribute:       O       Hex)         Destination       Element:         New Tag	X		-	ngs Tag eric	nfiguration - input_ta	Message Con Configuration Message
<ul> <li>○ Enable ○ Enable Waiting ○ Start ○ Done Done Length: 0</li> <li>○ Error Code: Extended Error Code: □ Timed Out ◆</li> </ul>	•	0     ↓     (Bytes)       iinput_data     ↓       New Tag	Source Element: Source L <u>e</u> ngth: Destination Element:	▼ 4 (Hex) te: 3 (Hex)	Get Attribute Single e (Hex) <u>C</u> lass: 101 Attri <u>b</u> u	Service Type: Service Code: <u>I</u> nstance:
Error Path: Error Text:		Done Length: 0	O Done I	⊖ Start ded Error Code:	⊖ Enable Waiting de: Extend	<ul> <li>Enable</li> <li>Error Con</li> <li>Error Path:</li> <li>Error Text:</li> </ul>

Next select the "Communication" tab, first click on the "Browse" button. This will bring up a new window; here select the Ethernet module in the PLC and click OK. Now the name of the Ethernet module should be filled in at the "Path", here we also have to fill in the full path to GW-7472 (in this example GW-7472 have the IPaddress of 192.168.22.72). After the name of the Ethernet module in the PLC, add a comma, a space, and a 2, this indicates that the message should be routed out on Ethernet. Following the 2 add a comma, a space, and the IP-address to GW-7472, here 192.168.22.72. This is everything that has to be done here, click on OK.

essage Configuration - input tags	X	s	Constar
Configuration* Communication* Tag			
Path: EN2TR, 2, 192.168.22.72	Browse	-	
EN2TR, 2, 192.168.22.72	Message Path Browser		x
Communication Method         Image: CIP       DH+       Channel:       Image: CIP         CIP       With       Source Link:       Image: CIP	Path: EN2TR, 2, 192 168.22.72 EN2TR, 2, 192 168.22.72		
Connected	<ul> <li>□-= ■ 1756 Backplane, 1756-A4</li> <li>□ ● [0] 1756-EN2TR EN2TR</li> <li>□ 器 Ethernet</li> <li>□ ● [1] 1756-L73 icpdas</li> </ul>		
C Enable C Enable Waiting C S C Error Code: Extended Erro Error Path: Error Text:			
	OK Cancel	He	lp

(4) Add MSG element in your ladder and select "Output\_tags".

		MSG-		7		
	Messag	e Control		Ц	EN)	
	messag	e Control	output_tags	•		
Enter Name Filter	•	Show:	MESSAGE			•
Name		-8	Data Type		Descriptio	*
<u></u> , input_tags			MESSAGE			
+ output_tags			MESSAGE			
						ш
						+
Controller						
	Enter Name Filter Name	Enter Name Filter ✓ Name	MSG- Message Control Enter Name Filter ↓ Show: Name ==	MSG Message Control output_tags Enter Name Filter ↓ Show: MESSAGE Name Data Type ⊕- input_tags MESSAGE ⊕- output_tags MESSAGE	Message Message Control output_tags ↓ Enter Name Filter ↓ Show: MESSAGE Name == Data Type ⊕- input_tags MESSAGE +- output_tags MESSAGE	Message       (EN)         Message Control output_tags       (DN)         Enter Name Filter       ✓       Show: MESSAGE         Name       ::::::::::::::::::::::::::::::::::::

Configure the Message Configuration. here we have to select the "Service Type" of "Set Attribute Single". To fill in the "Class" as 4, "Instance" as 102 and "Attribute" 3. For "Source Element" select the "output\_data" tag and the "Source Length" should be 4 bytes. Under "Communication" tab the "Path" should be the same as the one used to read data.

Configuration* Communication* Tag	
Message Type: CIP Generic	•
Service       Set Attribute Single         Type:       Image: Set Attribute Single         Service       10       (Hex)       Class: 4       (Hex)         Code:       Image: Image	Source Element: ouput_data Source Length: 4   (Bytes) Destination Element:
○ Enable ○ Enable Waiting ○ Start	O Done Done Length: 0
O Error Code: Extended Error Code: Error Path: Error Text:	Timed Out
ОК	Cancel Apply Help

(5) This is a simple example that only will issue one read request, in a normal program some logic have to be added to trigger the instruction again, for more information regarding this issue refer to documentation for RSLogix5000. Now download the program to the PLC and go "Online".

0	MSG
1	Message Control output_tags(EN)(ER)
(End)	

# If you want to send Get/Set Attribute Single continuously, you can refer to the ladder below.

0	input_tags.EN	MSG Message Message Control input_tags - (EN)- (DN)- (ER)-
1	input_tags.EN	input_tags.EN (V)
2	output_tags.EN	Message Message Control output_tags (EN)
3	output_tags.EN	output_tags.EN (U)
(End)		

#### Q10: What is the difference between Utility V2.2.0 and the older version ?

A10: The user interface of GW-7472 Utility V2.2.0 is changed. It is getting easier and friendly. (1) To configure network settings and Modbus command on different label.

	_						
			ommand P	ormat		Byte Order Settin	g O g
			ommend 1	inerval 100	(ms)	High Low	U Low High
		M	BTCP Sec Server No.	ver Setting Server 0	Confirm	No. IP3 12	2 IP1 IP0 ^
			Server IP	192 168	0 0	0 192 16	8 22 22
Module Information	a					2 192 16 3 192 16	8 255 4 8 255 5
MAC Address	0	0-0D-E	0-80-0	D-F7		4 102 16	0 255 6 4
Total Input (T	·>0) 2						
Total Output (O	->T) 0						
						47)	V LA 101 ( 300
Ethernet Settings						20 words)	6.bA
Address Type	Static IF	2		~		5535)	Delete
Static IP Address	192	168	22	72		action Code Start	Address Count
	255	255	0	0		0	1
Subnet Mesk	192	168	0	1			
Subnet Mask Default Gateway							>
Subnet Mesk Default Gateway							
Subnet Mask Default Gateway Senial Port Setting	1						
Subnet Mask Default Gateway Senial Port Setting Baud Rate (bps):	115200	)		~			
Subnet Mask Default Gateway Serial Port Setting Baud Rate (bps): Data Bits (bit):	115200	)		> >			
Subnet Mask Default Gateway Serial Port Setting Baud Rate (bps): Data Bits (bit): Parity:	115200 8 None	0		> >			

(2) To reduce the parameters on Class 1 connections. Just click "Class 1" button to make EtherNet/IP connection with GW-7472.

\$1 C	onnec	tion	Class.	3 Com	nection				Response Mes	sage
orwai	nd Ope	n Cla	ss 1 Be	havior		After			Common Indi	astrial Protocol
		C	lass1				DisConnect			
Outp	ut Co	unt		0	RPI(	dec) 300 ms	Upd	lata Output		
	0	1	2 .	34	5	6 Forward Open C	lass 1 Behavi	or		Before
0	00	00				101 main open o				Derere
				_		Class Code (hex)	) 4	Instance ID (hex	) 64	Class1
1		-		_	-	O->T Point/hey	66	T->O Point/hev	65	
2	-					O > 1 Topuques,	/ 00	1 -0 ronities	05	Discourse 1
1 2 3	-	-			-				-	Disconnect

(3) Do not fill out the IP and MAC address on Firmware Download window.

<b>*</b>	Firmware Download		×			
	File	Select	File			
Download						

# Q11: How should I do when the impedance matching problem occured?

A11: Please follow these tips to solve the problem.

(1) Add a 125  $\Omega$  resistor on RS-485 interface.

(2) Add a tM-SG4 module on RS-485 interface.

http://www.icpdas.com/root/product/solutions/signal\_conditioning\_modules/sg-700/tm-sg4.html

(3) Add RS-485 repeater I-7510 on RS-485 interface.

http://www.icpdas.com/root/product/solutions/industrial\_communication/converter/i-7510.html

# Q12: I can not find my GW-7472 when I click Network Scan button?

A12: Please follow these tips to solve the problem.

- (1) Disable your anti-virus and the firewall.
- (2) Connect to your GW-7472 directly with an Ethernet cable.
- (3) Disable ALL your Wi-Fi adapter and another Ethernet adapter that doesn't connect with yourGW-7472.
- (4) Run the GW-7472 Utility with the system Administrator.

# Q13: I don't want to establish the Modbus connection before I connect to GW-7472 with EtheNet/IP. What should I do?

A13:Users can enable the "Modbus Polling" function on the Configuration window of GW-7472 Utility.

When this function is enable, Modbus command is tranceived when the EtherNet/IP connection is established.

This function is built in the FW version v2.7 and the Utility version v2.2.2. (and the later version of them)



#### Q14 : We make a wrong setting in the GW-7472, how do I set the GW-7472 to factory default?

A14: Please select to the FW mode then reboot.



Connect to the GW-7472 with Ethernet cable directly. The GW-7472 factory default value is

Parameters	Factory Default Value
IP	192.168.255.1
Subnet Mask	255.255.0.0
Gateway	192.168.0.1

Please set the IP address in 192.168.255.xx, then scan the module with the GW-7472 Utility.

#### Q15: When I update the firmware, the update status is always 0%. What should I do?

A15: Please try the following tips,

(1) Disable the firewall and anti-virus.

(2) Connect the module directly without Ethernet switch.

(3) Disable the Wi-Fi adapters and any other Ethernet interfaces.

(4) The firmware file (.dat file) is saved in the path that includes illegal characters, for example, "/\_.)&+!...", space, Chinese, etc.

(5) The IP address of PC (laptop) is not in the same network area of the module. (The IP address of PC must be the same with the factory settings of EIP modules)

#### Q16: How to know the version of GW-7472 modules hardware ?

A16: There is a mark on the front side of the case to distinguish non-RevB and RevB. The case with "RevB" means the RevB version, and empty means "non-RevB" version.



## Q17: : How to find the compatible FW for GW-7472 modules?

A17: Refer to FW list and find the compatible FW. Warning: If you download the incompatible FW to the module, it may occur something uncertain error.

#### Q18: How to merge the GW-7472 data which is larger than 1 byte with Allen-Bradley RSLogix5000 tool?

A18: All the data value can be merged by the Add-On Instructions. For example, there are an integer value "12345" in the Modbus device register 300001 and a float value "1.5" in the Modbus device register 300003. They all can be put into the AOI function block. User can read the observation value from the AOI function block conveniently.



#### Q19: If the GW-7472 can't be scanned by the Utility, how to configure or make test to the GW-7472?

A19: The GW-7472 Utility v2.2.4 and the later version provide a new connection mod. User can type the GW-7472 IP address and then set the configuration without scanning. Just select the "GW7472 IP Address:" and then click "Configure" or "Diagnostic" button.

SW-7472 Utility v2.2.4 —	
File Device About	
Network Scan	Diagnostic
GW7472 IP Address: 192 168	255 1
Name Versie	or IP